

Quality Policy

Mission

To offer and implement custom-made high-tech upper and lower completion solutions for oil and gas wells by providing unique equipment that meets the needs of the oil and gas production industry.

Strategic Direction

Leadership in oil and gas completions:

- To gain and maintain undisputable leadership in oilfield services for oil and gas well completions in the Russian market.
- Enter the Middle East and Southeast Asia markets and increase the influence.

Improving operational efficiency, transparency, and corporate management, including:

- Improving communication between Group entities.
- Reducing delivery times for customers.
- Quick response in decision-making.

Ensuring product quality through:

- Continuous improvement of the completion equipment offered.
- Development and expansion of the design department.
- Striving to use the latest advanced technologies.

Ensuring the service quality by:

- Engaging highly qualified personnel.
- Training and development of key personnel.
- Striving to use the latest advanced technologies.

Commitments

The Limited Liability Company "TechnoSnaBService" (hereinafter referred to as TSS Group) defines the following priorities in the quality management system:

- Provision of services and supply of equipment is carried out in compliance with legislative, regulatory and legal requirements of the Russian Federation, as well as the requirements established by customers and TSS Group;
- Creating and improving the system of internal document flow between structural divisions;
- Identification of current and perspective requirements set by existing and potential customers to provide services and supply new types of service-related products;
- Leadership development among the TSS Group managers within the areas of responsibility;
- Ensuring the availability of resources necessary for the functioning of the quality management system of TSS Group;
- Introduction and development of information technologies to automate service management, business processes and quality management system;
- Ensuring long-term partnership and mutually beneficial relationship with suppliers;
- Integration of quality management system requirements into TSS Group business processes based on the process approach and risk-oriented thinking in accordance with ISO 9001:2015, GOST R ISO 9001-2015 and API Specification Q2;
- Involvement of TSS Group employees in relevant business processes and activities to ensure efficiency of the quality management system;
- Professional development of TSS Group employees to meet changing needs and strategic goals;
- Implementation of the motivation system and social interests protection for TSS Group employees.

CEO and heads of departments of TSS Group assume commitments for effectiveness, compliance and continuous improvement of TSS Group quality management system.

CEO



M.V. Volodin